

Study Retriever



This page is related to the OnePacs Study Retriever which is installed by default along with the OnePacs Workstation software for macOS or Windows. It may also be used with third party viewers. If you're looking for information the OnePacs Desktop Viewers, please see [this page](#).

System Requirements

Windows

- **OS:** 64-bit Windows 10
- **Memory:** 8 GB RAM (16 GB+ recommended)
- **Hard Drive:** 100 GB or more free space is recommended
- **Processor:** A recent/modern high-end multicore processor is recommended

Mac OS X

- **OS:** macOS 10.14
- **Memory:** 8 GB RAM (16 GB+ recommended)
- **Hard Drive:** 100 GB or more free space is recommended
- **Processor:** A recent/modern high-end multicore processor is recommended

Other Requirements

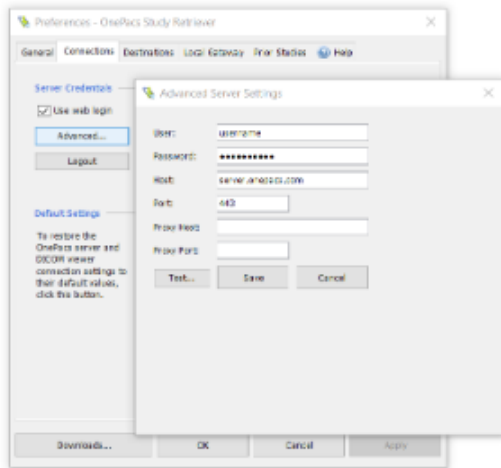
- For diagnostic image viewing, appropriate diagnostic-quality and regulation-compliant monitors should be used.
- For worklist viewing and report editing, video resolution of at least 1024 x 800 is recommended.
- Network bandwidth: Minimum bandwidth of 5 Mbps. 100 Mbps or greater is recommended.
- The OnePacs license agreement requires physical access restrictions limiting physical access to the PC to authorized personnel with a legitimate need to access the equipment and/or the use of whole hard disk encryption (e.g. BitLocker on Windows or FileVault on macOS).
- See the [Security Considerations](#) page for other requirements and best practice recommendations on using OnePacs securely.

Authentication

- Credentials for downloading studies may be set through the "Connections" tab in Preferences

Related Content

- [Study Retriever Troubleshooting Guide](#)
- [Study Retriever Advanced Settings](#)



- To store permanent credentials for use when there is no concurrent web-based OnePacs session, the "Advanced" settings button may be used to configure stored credentials
- Alternatively, by checking the "Web login" feature, also available in the "Connections" tab of Preferences, when a user logs in to OnePacs through a web browser, the Study Retriever will automatically log in to OnePacs as that same user, to facilitate downloading studies for that user.

