

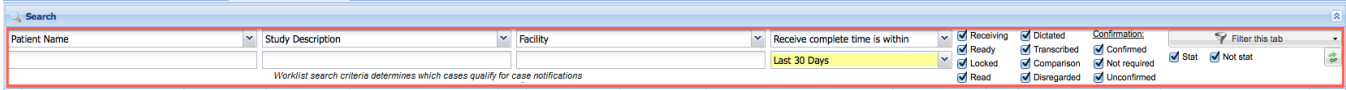
# Case Notifications

## Case Notifications

The OnePacs system can notify users of the arrival of cases which meet certain criteria via email, or via SMS. This notification feature may be used by users for whom the local administrator has enabled the "Receive case notifications" feature.

Notifications are established through worklist tabs. To enable a system notification, first select a worklist tab (or create a worklist tab), for which you will wish to be notified when new cases arrive on the worklist. Then, enable notifications for that worklist tab using the "Notifications" option at the bottom of the worklist.

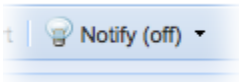
The criteria on the worklist tab is used to filter which cases will send notifications.



In order to be eligible for notification, a study must meet the following criteria:

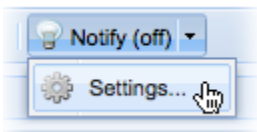
- The study must be first stored within the past 7 days
- The study must be first stored after the time that case notifications were enabled. In other words, if case notifications were enabled at 5pm, studies that started storing at 4:59pm would not be eligible.
- The study must meet the criteria saved as part of the worklist layout.
- The study must meet the criteria specified under "case limits" in the notification settings.
- Administrative users should have at least view access to the facilities.
- A notification will only be sent once per study, unless
  - The case was confirmed with history subsequent to the first notification while still matching notification criteria.
  - The case notifications are configured to be limited by "on time" status and configured to repeat after a configurable number of minutes.

The Notification control appears as follows, in the inactive state:



## Enabling notifications for a worklist

To enable notifications for a worklist, click on the Notify control at the bottom of the worklist and select the "Settings..." option:



This will bring up a screen listing notification options for the worklist. Using this options page, you may enable or disable notifications, schedule notifications to occur only during certain times and/or only on certain days, enter a destination email address, or a destination cell phone number for SMS messages, to which notifications should be sent, and you may limit the types of new cases which will trigger notifications.

**Case Notifications**

Enable notifications  
*Notifications will be sent for cases which arrived in the past week, and which newly appear on this worklist after notifications were enabled. (Enable time 01/02/18 17:30 CST)*

Date/time restrictions:  No time restrictions  
 Enable during selected days/times  
 All days  Mon  Tue  Wed  Thu  Fri  Sat  Sun  
Start time:  End time:

Notification Type: SMS - AT&T

Case limits:  Return all cases  
 Return cases that meet all the following criteria:

- STAT cases
- Note present
- User access highlighting (cases highlighted due to a specified user being unable write/draft a report for the case)
- On time status 
  - Repeat notifications every  minutes
- Case is flagged
- Study status is
- Study date is not old (unless confirmed for interpretation)

Help Save Cancel

When notifications are enabled, cases which arrive on the worklist and meet the selected criteria will result in a HIPAA-compliant email or SMS notification being sent, describing the type of case, sending facility, patient age and initials, study description, study history, and turnaround time requirements for the case. Case notifications must be enabled when the case arrives and only studies that have been received within the last 7 days will be considered for notifications. A case will only send a notification once regardless if multiple notification search tabs would trigger a notification for the case, however you can repeat the notification by configuring the repeat option by a number of minutes if the case is close to its warning or deadline time.

The following screenshot shows the list of destination options to which notifications may be sent:

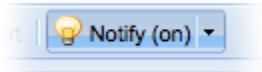
Start time: 11:00

to:

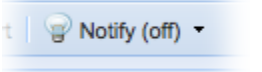
- Email
- SMS - AT&T
- SMS - Sprint
- SMS - T-Mobile
- SMS - US Cellular
- SMS - Verizon
- SMS - Virgin

If you only wish to enable or disable notifications, without modifying any other notification settings, you may also simply click once on the notification button to toggle its on/off status.

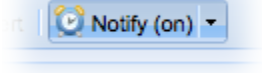
When notifications are enabled and active, the notification control will display a lit light bulb:



When notifications are disabled, the control displays a dim light bulb:



If notifications are enabled, but the scheduled time for notifications to begin has not yet arrived, the notification control will display an alarm clock icon:



### Disabling notifications for a worklist

To disable notifications for a worklist, either click once on the notification control while notifications are active to toggle its status, or select "Settings..." from the drop-down menu within the notification control, and toggle the checkbox controlling whether notifications are active.